



STATE OF TENNESSEE
BUREAU OF INVESTIGATION

**REQUEST FOR PROPOSALS # 34800-090424
AMENDMENT # 5
FOR GOODS OR LiveScans**

DATE: 02/12/2025

RFP # 34800-090424 IS AMENDED AS FOLLOWS:

1. State responses to questions and comments in the table below amend and clarify this RFP.

Any restatement of RFP text in the Question/Comment column shall NOT be construed as a change in the actual wording of the RFP document.

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
		Reference 6.6.A.16: 1 Can the state estimate the number of trainees at each site? Can the state clarify the meaning of "connecting unit to the state"? For example, does the agency provide working network connection(s) to the location of the computer for both state network and internet usage?	Depends on the agency; The State encourages at least two (2) members from the agency attend the training (jail administrator or supervisor). A.16 requires the Contractor to be responsible for delivery and installation of all devices, including "connecting the unit to the state network and successfully sending a test submission." The agency will work with the Contractor and provide the necessary connection mechanism.
		Reference 6.6.A.18: 2 Can the state provide more details on including upgrades, new development, and modifications in the maintenance agreement? Are these required only if necessary to keep the system operational? Is the contractor responsible for performing Windows updates on all systems?	Maintenance and support as outlined in A.18 is not limited to only those updates necessary to keep the system operational, and includes any upgrades, new developments/modifications to the live scan device(s) required as a result of Federal and State laws to improve the capture/submission of biometrics associated with an arrest. The Contractor is responsible for performing windows updates on the Contractor's livescan devices.
		Reference 6.6.E.7.2: 3 We require a certificate for encryption in SQL Server for which we usually provide a self-signed	Because the Contractor is hosting the livescan device information the certificate is to be provided by the Contractor, a self-signed certificate would be acceptable..

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		certificate. Please confirm you will provide a certificate with the appropriate properties enabled.	
		Reference 6.6.E.7.3: 4 Are we responsible for backing up and maintaining off-site data for customers under this contract? If so, must we comply with the SOC 2 Type 2 examination requirements outlined in Section E.7.3 for each customer site?	Yes. Yes.
		Contract E.7.5: 5 Each of the live scan systems we install are independent. Are we required to perform the annual penetration testing on each of the systems we install or only on a sample system to test the software itself? Is the contractor responsible for the cost of this testing? If problems are found outside our environment, will the agency be required to correct them?	Yes, annual penetration testing must be performed on each system. Yes, the Contractor is responsible for any costs associated with testing. If the problems are found to be outside the scope of work associated with the live scan device, the agency would be responsible for correcting the problem(s)/issue(s).

2. **RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.