October 14, 2024



OFFICE OF VITAL RECORDS

VITAL RECORDS INFORMATION SYSTEM MANAGEMENT

Electronic Birth Registration System (EBRS) Manual

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VRISM

VRISM is an acronym for Vital Records Information System Management. This system allows electronic registration and issuance of birth, death, marriage, and divorce certificates, as well as reports of fetal death, to be registered and issued electronically across the state of Tennessee. In this training, you will learn about registering birth certificates.

The fields and data rules for this system comply with both state and federal guidelines.

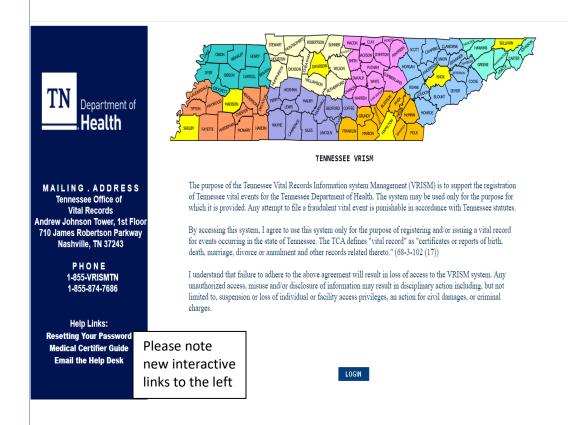
Statistical Elements

The Certificate of Live Birth and Report of Fetal Death provide medical and health information that is used extensively in research, planning, and evaluating programs related to maternal and child health. This information is also used to estimate population growth, which is vital for planning schools, transportation, and other government agencies.

Local, state, and national vital statistics are compiled on the number and rate of births by characteristics such as place of birth, mother's age and background, prenatal care, birthweight, conditions of the labor and the baby's first health assessments. **Complete and accurate registration is an essential service to the individual named on the record, the community, and the State.**

Users are required to enter these essential statistical items on tabs 1-12. If you have any questions about how to complete any of these items, please refer to the *Guide to Completing Birth and Fetal Death Reports* available at: https://www.cdc.gov/nchs/data/dvs/GuidetoCompleteFacilityWks.pdf

Logging into VRISM



This is the VRISM login screen. Please note that on the left side of the screen you will see the mailing address and the VRISM Help Desk phone number. If you have any questions, you can call this number for assistance. You can start the four-step login process by clicking the blue "Login" button at the bottom of the screen.

Link to VRISM login screen: https://vrism.tn.gov/vrism/

Step One: Username



The first step is entering your username. This will be assigned to you after you submit a user agreement form. Please note that all fields in the login process are case-sensitive, so make sure to type in your information exactly as given to you.

Step Two: Security Questions



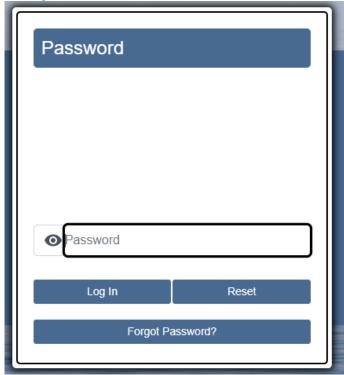
Next, you will answer one of your three selected security questions. Please note that all fields are casesensitive.

Step Three: Security Image and Phrase



The third step is verifying the image and phrase on the screen. These will also be personalized in the account activation process. If you get an image and phrase that are not the ones you set, please close this page and restart the login process.

Step Four: Password



The fourth step is entering in your password (personalized in the activation process) and pressing "Log In." If you are taken back to the first step, the username screen, try logging in again or, if the issue persists, contact the VRISM Help Desk at (855) 874-7686. HIPAA guidelines indicate that passwords should never be shared with other users.

Troubleshooting:

The login process works in a cascading manner; every step of the login process must be entered correctly in order to gain access to the VRISM system.

Although the system will never tell you if you've entered something incorrectly, you will see information that you don't recognize on the subsequent screen.

For example, you might get a security question that you would not have chosen. This would mean that you entered your username incorrectly on the previous screen. Likewise, if you see an image and phrase that are not the image and phrase you selected, this means you've answered your security question incorrectly.

In the event this occurs, please restart the login process. If the issue persists, please contact the VRISM Help Desk for assistance at (855) 874-7686.

Users Assigned to Multiple Locations

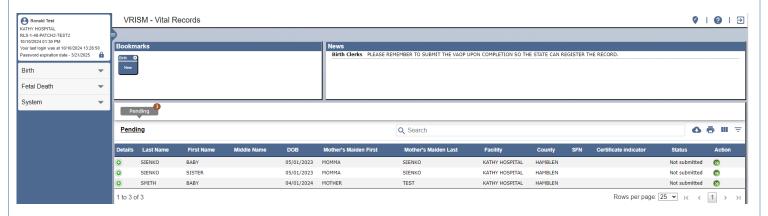
If a user works in multiple locations, they will need to select the location after logging in. This can be done by clicking the name of the desired location.



You can switch locations as needed by clicking on the edit button at the top right corner of the page.



If a user has only one location, it will open to the main screen.

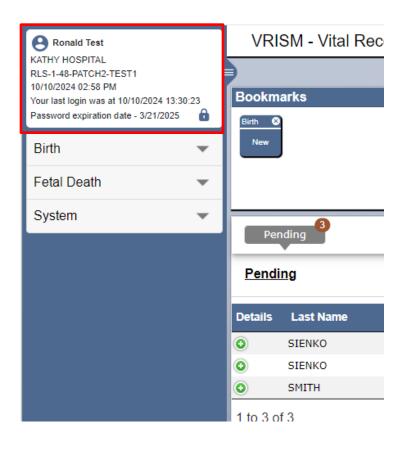


VRISM Main Page and News Section

Once you have logged in (and selected location), you will see the main page.



If there are messages from the State, they will be under the news tab. VRISM is continually being improved and updated, so please check this tab when you log in.

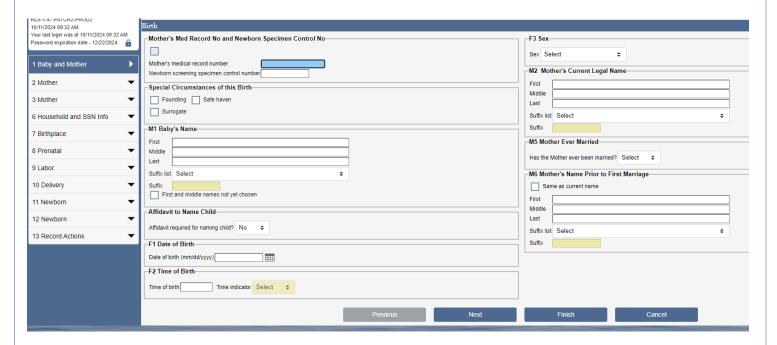


The upper left side of the screen will show your user information and when your current password will expire. If this information is incorrect, please contact the VRISM help desk at 855-874-7686

Filing a Single Birth Event

Tab 1: Baby and Mother

Create a New Birth record by clicking: Main \rightarrow Birth \rightarrow Create \rightarrow New.



This will open the record to tab 1, or the Baby and Mother tab. Enter all required information. Please note that in order to move to the next page or save the record, at minimum, you must enter the baby's last name, date of birth, and sex.

Pursuant to TCA §§ 68-3-305, the last name must follow:

- (A) The surname of the natural father
- (B) The surname of the mother
- (C) The mother's maiden surname; or
- (D) Any combination of the surnames listed in subdivisions (A)-(C)

To move to the next tab, click "Next" at the bottom of the screen.

To *save* an unfinished record, click "Finish" at the bottom of the screen. The subsequent screen will show you information missing from the record. Scroll to the bottom of the screen and click the "Save (as Pending)" button.

The record will **not save automatically** and will time out after 15 minutes of inactivity, so it's strongly suggested that you save regularly.

For more information on saving, see page 31.

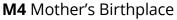
Tab 2: Mother

Continue on Tab 2 with the mother's information.

Birth First:DOC Last:TEST Date of birth (mm/dd/yyyy):10/01/2024						
M3 Mother's Date of Birth				M9 Mother's Mailing Address		
Date of birth (mm/dd/yyyy)			Same as residence			
Calculated age			US Address search Street Address			
Verify mother's age			Check to edit address selected or if unable to find address			
_			Street and number			
M4 Mother's Birthplace			Apartment number			
Country Select	+			Select		
State/province Select	\$		Country		\$	
M7.8 Mother's Residence Address			State/province	Select	\$	
US Address search Street Address			City list	Select	\$	
Check to edit address selected or if unable to	find address		City or town			
	ind ddd coo		Zip code			
Street and number						
Apartment number			M10 Mother's Edu	ucation		
Country	\$		Highest degree or le	vel of school Select	‡	
State/province Select	\$		M11 Mother of His	spanic Origin?		
County Select	☆ ▼		No, not Spanis	h/Hispanic/Latina		
City list Select	\$		Yes, Mexican, I	Mexican American, Chicana		
City or town			Yes, Puerto Rio	can		
			Yes, Cuban			
Zip code			Yes, other Spa	nish/Hispanic/Latina (e.g. Spaniard, Salvado	oran, Dominican, Colombian)	
Inside city or town limits? Select	\$		Specify other			
			Unknown			
	Previous	Next	Finish	Cancel		

From the Mother's worksheet, enter or select dropdown information in:

M3 Mother's Date of Birth



M7-8 Mother's Residence Address (This is now working as an address validation) Start typing the current address for the Mother, as you type you will see a drop down appear that contains the proper address, select the appropriate address and it will populate all of the fields.

If a valid address does not populate, then check the box to add an address manually.

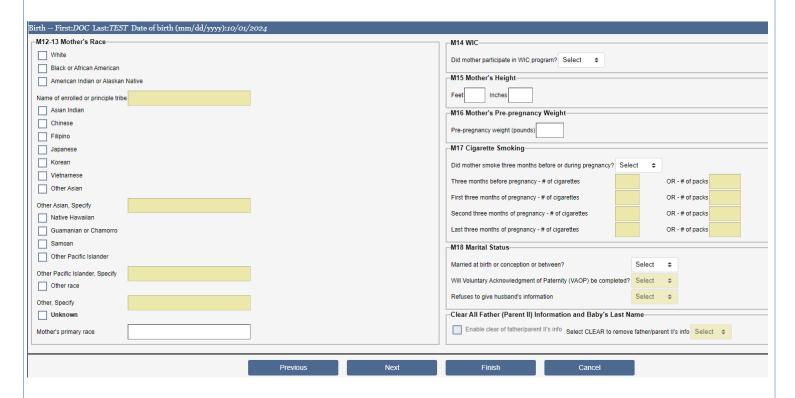
M9 Mother's Mailing Address (this is also now work as an address validation, follow the steps as indicate for M7-8 Mothers Residence Address

M10 Mother's Education

M11 Mother of Hispanic Origin

Then, click "Next."

Tab 3: Mother (continued)



From the Mother's worksheet, enter or select dropdown information in:

M12-13 Mother's Race

M14 WIC

M15 Mother's Height

M16 Mother's Pre-pregnancy Weight

M17 Cigarette Smoking

M18 Marital Status

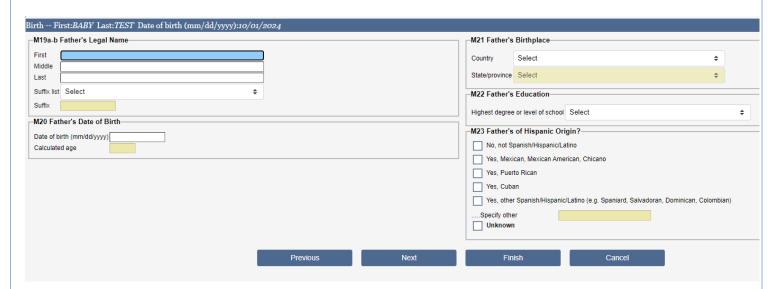
*Clear All Father (Parent II) Information and Baby's Last Name

*This field is only used if father's information has been previously keyed and needs to be removed.

Then, click "Next."

Note: Based on your answer to "Married at birth or conception or between?" will determine whether additional questions must be answered and the need to send documentation to the state, such as a signed Voluntary Acknowledgment of Paternity (VAoP). See page 36 for instructions to print the VAoP.

Tab 4: Father (If Applicable)



From the mother's worksheet, enter or select dropdown information in:

M19 Father's Legal Name

M20 Father's Date of Birth

M21 Father's Birthplace

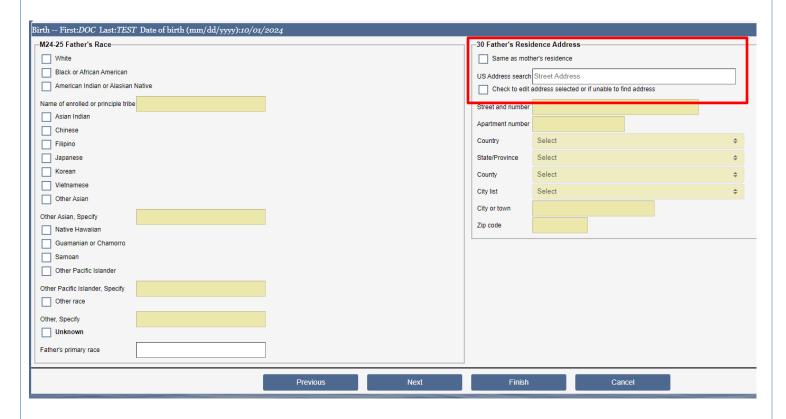
M22 Father's Education

M23 Father of Hispanic Origin

Then, click "Next."

Note: The Father tabs will only be necessary if the mother is married at the time of either conception or birth, or anytime between conception and birth, or if a VAoP will be completed.

Tab 5: Father (continued)



From the Mother's worksheet, enter or select dropdown information in:



M24-25 Father's Race

30 Father's Residence Address, check box same as Mothers if the same

If Fathers address is different, start typing in the US Address search field, wait for drop down and choose correct address. If it does not validate, check the box to manually add the address.

Then, click "Next."

Tab 6: Household and SSN Info



From the Mother's worksheet, enter or select dropdown information in:

M26-27 Language and Income

M28 Permission Given to Request Social Security Number

M29a Mother's Social Security Number

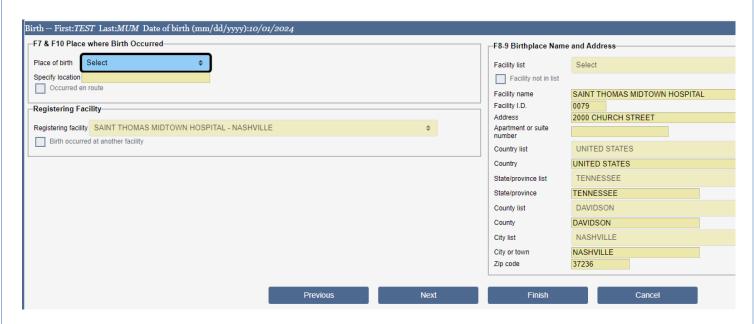
M29b Father's Social Security Number

If either of the parents do not have a Social Security number, please check the "None" box or enter all 8's. This registers as "none" in the VRISM system.

If either parent's Social Security number is unknown, please check the "Unknown" box or enter all 9's.

Then, click "Next."

Tab 7: Birthplace



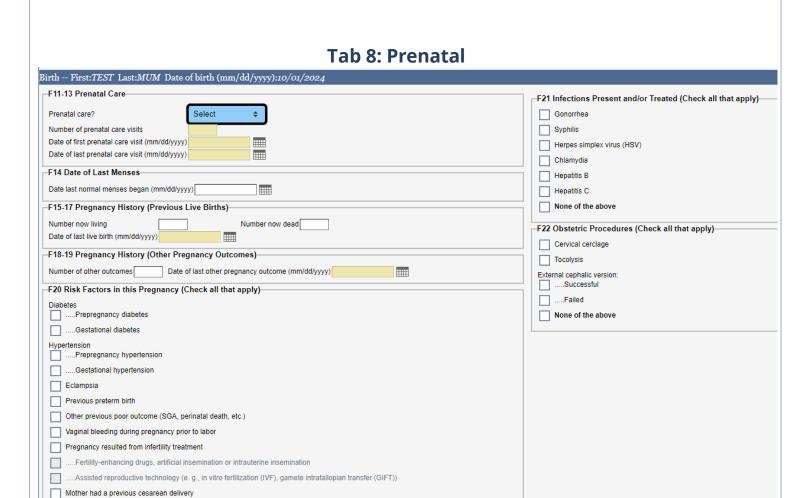
F7 & F10 Place where Birth Occurred and Registering Facility (if needed) If you entered "hospital", that information will auto populate with the hospital information you logged in with.

F8-9 Birthplace Name and Address (if needed)

Then, click "Next."

Note: If you're a birthing facility or midwife that is entering the birth record, the facility name and address information may already be populated for you since the system assumes the birth occurred at your facility location. Your facility name will also be shown as the Registering Facility.

Please be sure the information in F8-9 is correct if prepopulated. If not, please call the VRISM Help Desk (855-874-7686).



F11-13 Prenatal Care

.....If yes, how many?

None of the above

F14 Date of Last Menses'

F15-17 Pregnancy History (Previous Live Births)

F18-19 Pregnancy History (Other Pregnancy Outcomes)

F20 Risk Factors in This Pregnancy

F21 Infections Present and/or Treated

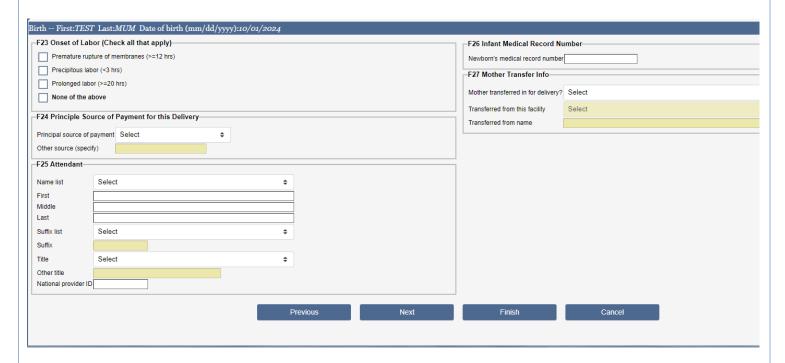
F22 Obstetric Procedures

Then, click "Next."

Note: If the answer to any of the fields in sections F15-19 is none, zero (0) must be keyed in the applicable boxes.

Cancel

Tab 9: Labor

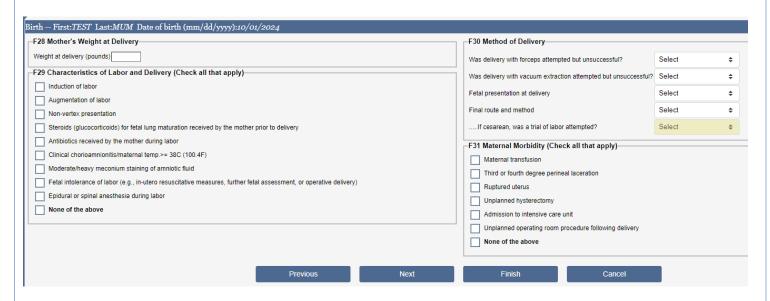


- **F23** Onset of Labor
- F24 Principal Source of Payment for this Delivery
- **F25** Attendant
- F26 Infant Medical Record Number
- F27 Mother Transfer Info

Then, click "Next."

Note: In section F25, enter the attendant's information manually or select from the list. In section F27, if mother was transferred in for delivery, select the name of facility from which she was transferred. If the facility is not in the list, you must enter the information manually.

Tab 10: Delivery



From the Facility worksheet, enter or select dropdown information in:

F28 Mother's Weight at Delivery

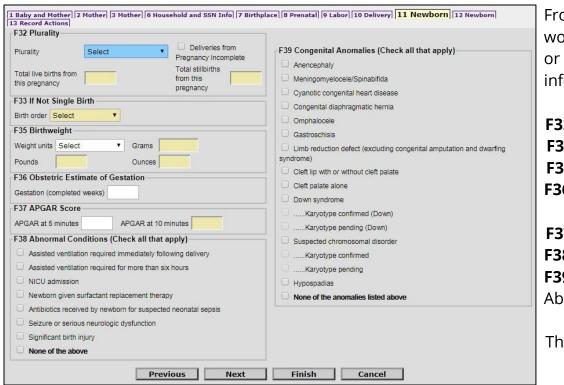
F29 Characteristics of Labor and Delivery

F30 Method of Delivery

F31 Maternal Morbidity

Then, click "Next."

Tabs 11-12: Newborn



From the Facility worksheet, enter or select dropdown information in:

- **F32** Plurality
- **F33** If Not a Single Birth
- F35 Birthweight
- **F36** Obstetric Estimate of Gestation
- F37 Apgar Score
- **F38** Abnormal Conditions
- **F39** Congenital Abnormalities

Then, click "Next."

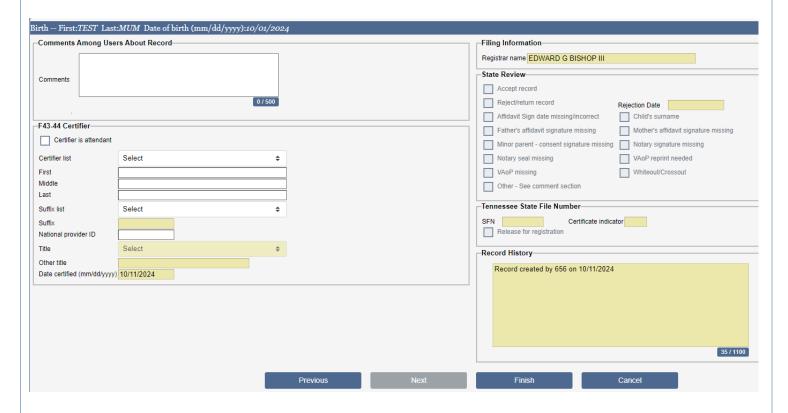


From the Facility worksheet, enter or select dropdown information in:

- F40 Infant Transferred Within 24 Hours of Delivery
- F41 Infant Living at Time of Report
- F42 Breastfed

Then, click "Next."

Tab 13: Record Actions

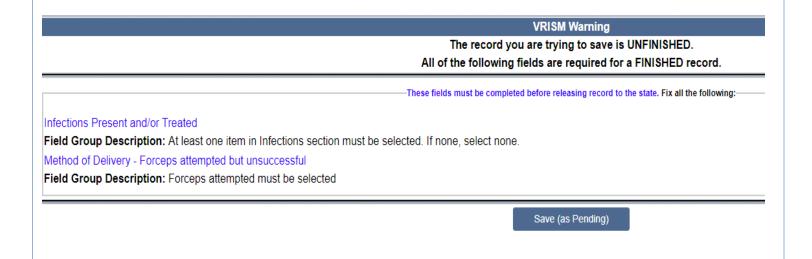


F43-44 Certifier

National provider ID, Title, and Date Certified are required.

Then, click "Finish."

If any required fields are not fully completed, they will appear on the screen as links that you can follow to correct the record. Click on the highlighted area to complete it. If you'd like to continue saving an unfinished record, please click "Save (as Pending)" at the bottom of the screen.



If all required fields have been entered, you will see a Successful Transaction screen.

Successful Transaction		
Your transaction has been saved successfully.		
Record Details		
	Child`s first name	BABY
	Child`s last name	SMITH
	State file number	
	Child`s date of birth	04/01/2024
Print Confirmation		
Your actions have triggered the following documents to be printed.		
Please select all documents you wish to print.		
Affidavit of surname:		
Skip this print option: ○ Mother Copy / Application for Certified Copy: ●		
Skip this print option: O		
Certificate of Live Birth - Draft: Output Description:		
Skip this print option: ○		
	Pr	int
Other Options		
Following options are available:		
Return to Record		
	File R	tecord
	Main Menu	Repeat Task

All documents listed are defaulted to print. If you don't want to print, select "Skip this print option." Otherwise, click "Print" when all the desired documents have been selected. Then select "Generate Document" on the following screens. This will generate a printable PDF.

Print Confirmation			
Your actions have triggered the following documents to be printed.	s have triggered the following documents to be printed.		
Please select all documents you wish to print.			
·	Affidavit of sur	rname:	
	Skip this print	ontion: O	
		•	
	Mother Copy / Application		
	Skip this print		
	Certificate of Live 8	Birth - Draft: 💿	
	Skip this print	option: O	
	Print		
Other Options			
Following options are available:			
Return to Record			
	File Record		
	Main Menu	Repeat Task	

Next, select "Continue" to move to the next document or return to the *Successful Transaction* screen to file the record with the State.



It is **strongly advised** to print the draft copy of the birth certificate to show the family and verify information. This can help to eliminate the need for corrections that could possibly involve the parents to secure a court order.

After you have printed the required documents and ensure the parents have approved the documents, you can now file the record. Start by clicking the "File Record" button under the "Other Options" tab on the *Successful Transaction* screen.

Successful Transaction			
	Your transaction has been saved successfully.		
Record Details			
	Child`s first name	BABY	
	Child`s last name	SMITH	
	State file number Child`s date of birth	04/01/2024	
Print Confirmation			
Your actions have triggered the following documents to be printed.	<u> </u>		
Please select all documents you wish to print.			
Affidavit of surname: ●			
Skip this print option: O			
Mother Copy / Application for Certified Copy: ⊚			
Skip this print option: ○ Certificate of Live Birth - Draft ●			
Skip this print option: O			
	Pr	int	
Other Options			
Following options are available:			
Return to Record			
File Record			
	Main Menu	Repeat Task	

You will then be reminded to mail any additional documentation (such as a VAoP or an AoS) to the State. If you are ready to file the record, click "Continue." From this point forward, you will not be able to make changes to the record.

OR

When a record has successfully been filed,

you will see an updated *Successful Transaction*

screen with a State File Number (SFN).

If documentation must be received by the

State before the record is filed, an SFN will not be assigned.

Please note that if a VAoP is being processed and the father of the child has not signed the form at the time of the infant's discharge, the father's information must be removed, and the birth certificate must be filed. (Father's information can be cleared with checking a box on Tab 3.)

If the parents choose to add the father by VAoP at a later date, they will need to contact a local health department or the State Office of Vital Records (OVR).

All documentation must be emailed to: <u>certificate.health@tn.gov</u> within <u>five days</u> of the birth in order to complete the registration in accordance with TCA §§ 63-3-301. Remember to mail originals at least twice a week.

Multiple Births

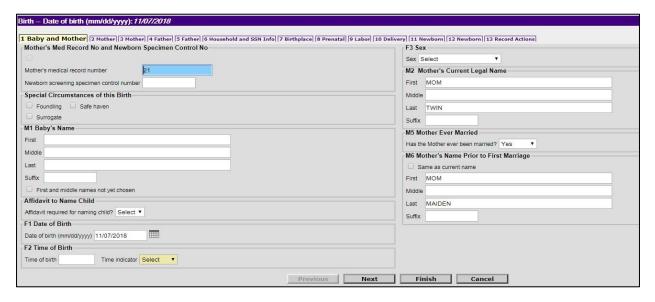
The first step to file a record for a multiple birth event is to enter a single birth record, (Birth>Create> New) as outlined in the previous section. The Plurality field (F32) on tab 11 must reflect the multiple births in order to link the second record to the first keyed record. (Do not use the multiple path at this point)

Continuing Multiple Records from the Successful Transaction Page

After filing the first record, click "Continue Multiple." This allows you to start the next birth record for an event with multiple births.



Enter or select information on all pages, starting with the Baby and Mother tab. Please note that information that is the same for each baby will be copied to the new record. (Ex: Mother's Current Legal Name.)



Adding Multiple Records from the Main Menu

If you are not ready to start the next record from the *Successful Transaction* page, you have the option to start the next multiple birth record through a menu option. Following these steps will tie all multiples together and prevent additional entry of information that is the same for each multiple record.

Step 1: From the Main menu, click Birth \rightarrow Create \rightarrow Multiple \rightarrow From Live Birth



Step 2: Enter information to locate the record that was already entered into the system and click "Search." (Not all fields are required to search. Suggested search parameters are Last Name and Date of Birth.)



Step 3: Click "Details" when record is located.

- **Step 4:** Confirm that you have the correct record from the *Record Details* page and click "Continue" at the bottom of the page.
- **Step 5:** If all multiple events **have not** been entered, you will be given the "Multiple Events Option." In this case, you should click on the "Continue Multiple" button to start the next record.



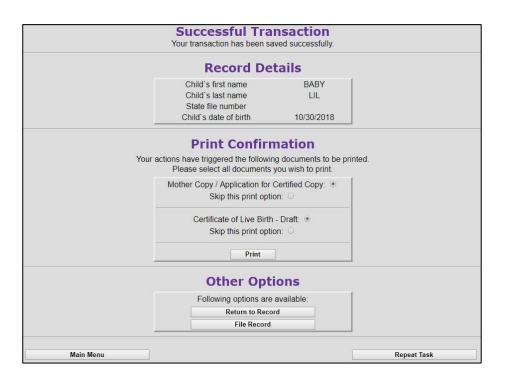
- **Step 6:** Once you click on "Continue Multiple," the Baby and Mother tab will open. Please enter or select information on all pages. Please note that information that is the same for each baby will be copied to the new record.
- **Step 7:** Complete this process by printing and filing the records accordingly. For further instructions on filing and printing records, please see page 32 (printing) and page 33 (filing).

Saving a Record

If any of the required fields have not been completed they will appear on the screen as links that you can follow to correct the record. If you'd like to continue saving an unfinished record, please click "Save (as Pending)" at the bottom of the screen.



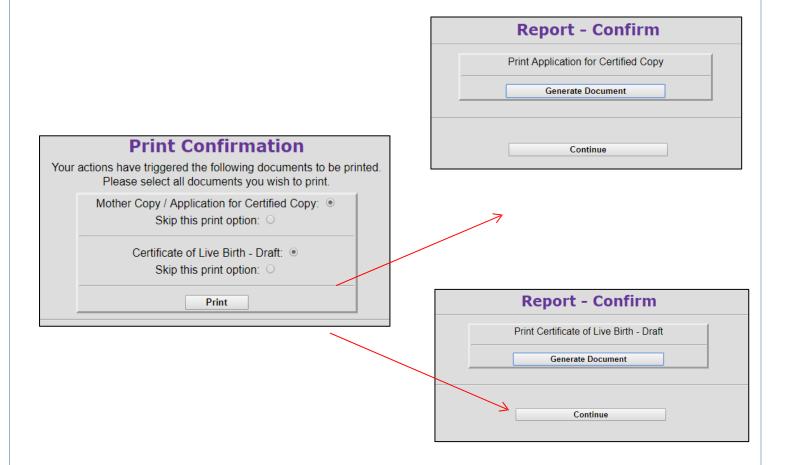
If all required fields have been entered, you will see a Successful Transaction screen.



Printing a Record

All documents listed are defaulted to print. If you don't want to print, select "Skip this print option." Otherwise, click "Print" when all desired documents have been selected. Then select "Generate Document" on the following screen. This will generate a printable PDF.

Next, select "Continue" to move to the next document or return to the *Successful Transaction* screen to file the record with the State.



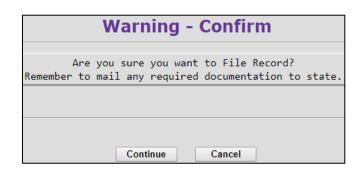
It is **strongly advised** to print the draft copy of the birth certificate to show the family and verify information.

Filing a Record



To file a record, start by clicking the "File Record" button under the "Other Options" tab on the Successful Transaction screen.

You will then be reminded to mail any additional documentation (such as a VAoP or an AoS) to the State. If you are ready to file the record, click "Continue." From this point forward, you will not be able to make changes to the record.



When a record has successfully been filed, you will see an updated *Successful Transaction* screen with a State File Number (SFN).

OR

If documentation must be received by the State before the record is filed, an SFN will not be assigned.





Please note that if a VAoP is being processed and the father of the child has not signed the form at the time of the infant's discharge, the father's information must be removed and the birth certificate must be filed. (Father's information can be cleared with checking a box on Tab 3.)

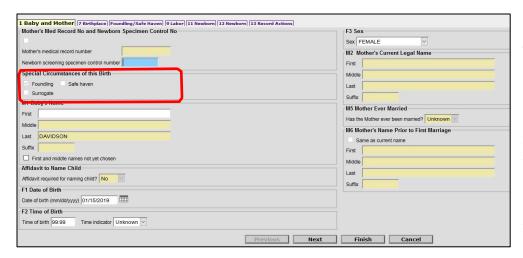
All documentation must be emailed to; <u>certificate.health@tn.gov</u> within <u>five days</u> of the birth in order to complete the registration in accordance with TCA §§ 63-3-301.

Remember to mail all originals at least twice a week.

Foundling/Safe Haven Births

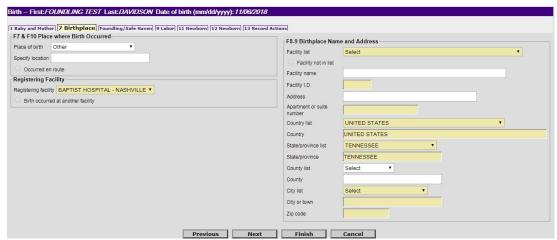
If a woman gives birth and surrenders the child to the hospital, and the baby is not "harmed", then it must be filed as a Save Haven. The first field on tab 1 is for *Mother's medical record number*. Since this is most likely unknown, please press Tab to navigate past it, and then click "OK" to move to the next field.

Only check one of the boxes in the "Special Circumstances of this Birth" section if it applies to the baby's record; otherwise, leave the checkboxes unchecked. Limited data will be required on the record if a box is checked in this section.



The county of birth will be entered as the baby's last name; you will then enter the date found as the date of birth and four 9's (99:99) for an unknown time of birth. Click next and you will be taken to Tab 7, Birthplace.

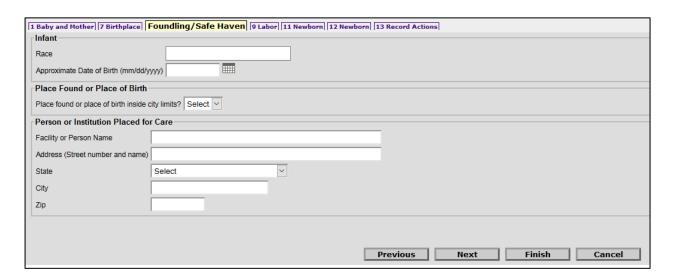
Select the place of birth as "other" from the list and enter the specified location. For fields F8-F9 Birthplace Name and Address fields, enter the facility name and address, select county and city from the list, and enter zip code.



Then, click "Next."

On the Foundling/Safe Haven tab, fill in all information under *Infant*, *Place Found* or *Place of Birth*, and *Person or Institution Place for Care*.

Then, click "Next."



Continue on additional tabs as you would for a birth without special circumstances. Please enter information in all open fields and file the record.

Please be sure to notify the Vital Records office of all Foundling / Safe Haven birth events filed with your facility.

Printing a Pre-Populated VAoP

If the parents are not married or have not been married within 300 days prior to birth and they would like the father's name to appear on the birth certificate, it is necessary to complete a Voluntary Acknowledgment of Paternity (VAoP).

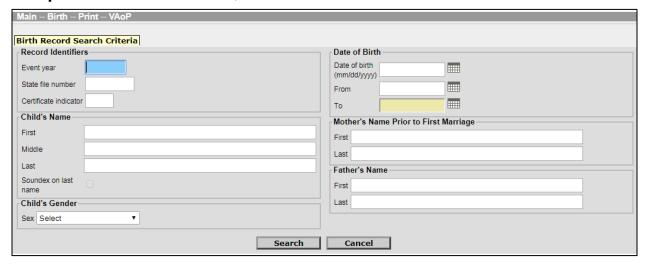
The VAoP can be printed from the Successful Transaction screen after saving a record.



The pre-populated VAoP can also be printed from the Main menu screen.

Follow these steps to access a VAoP with the pre-populated information from the electronic birth record.

Step 1: From the Main menu, click Birth \rightarrow Print \rightarrow VAoP

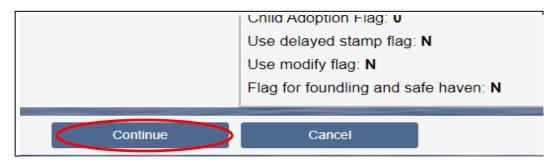


Step 2: Enter information to locate the record that was already entered into the system and click "Search." (Not all fields are required to search. DOB and last name are suggested search parameters.)

Step 3: Click "Details" when record is located.



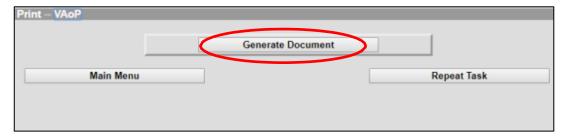
Step 4: Confirm that you have the correct record from the *Record Details* page and click "Continue" at the bottom of the page.



Step 5: Click "Generate Document" to produce the printable PDF file with pre-populated information from the birth certificate.

If you have any questions about completing the VAoP process, please call the TN VAoP Hotline at:

1-800-457-2165.



Step 6: The completed VAoP must be mailed to:

Office of Vital Records. 710 James Robertson Parkway Andrew Johnson Tower, 1st Floor Nashville, TN 37243

^{**}A change to a VAoP after it has been filed with the State will require a court order.**

Duplicate Records

Whenever you start a record, VRISM uses the information entered to determine if the record may already exist. After the information has been completed on the first page and another page is opened, the system will inform you if any potentially matching records have already been started and saved.

VRISM Warning			
Please verify this is not a duplicate record.			
Criteria by which record was matched:	Module	Click a link to see existing record's details	
Birth Duplicate Check (by name) (Record #1):	Birth	(Details)	
IGNORE AND CONTINUE ENTRY		ABORT ENTRY OF RECORD	

Click "(Details)" to view additional information for each listed record.

If you are **sure** that none of the listed records are the same as the one you are entering, click the "Ignore and Continue Entry" button to return to where you were on the birth form.

OR

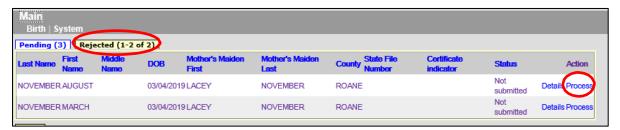
If you are **not sure** if you want to continue to work on a listed record or create a new one, click the "Abort Entry of Record" button to return to the Main menu.

Rejected Records

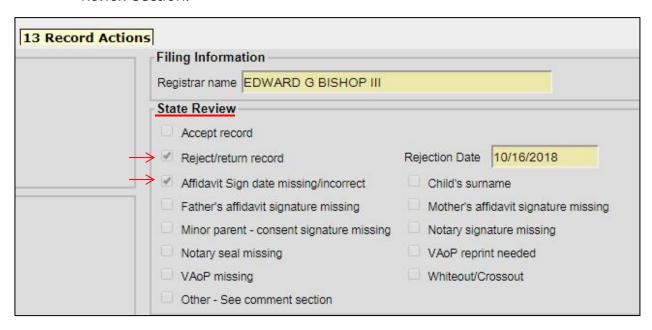
Viewing a Rejected Record

Step 1: Click on the Rejected tab from the main menu.

Step 2: Click on "Process" to access the record.



Step 3: Open tab 13, Record Actions, and check the reason selected in the *State Review* section.



Note: If *Other* is checked, another reason should be specified in the comments box on the same tab.

[:		Nother 2 Mother 3 Mother 6 Household and SSN Info 7 Birthplace 8 Press Among Users About Record
	Comments	REJECTED FOR OTHER REASON, SHOWN IN THIS BOX

Re-filing Rejected Records

Add or modify the information as needed and click "Finish." Then click "File Record" on the *Successful Transaction* page and continue with the filing process.

If you are electing to remove the father's information and file the record without a VAoP, please navigate to Tab 3, check the "Clear All Father (Parent II) Information, Baby's Last Name" box and toggle the dropdown to "Clear." Ensure the VAoP question on Tab 3 is changed to "No."

Then, navigate to Tab 1 and enter the mother's last name in the field and re-file the record.

If the VAoP needs to be corrected, it will be mailed back to you and should be mailed back to the OVR within two days with the corrections made.



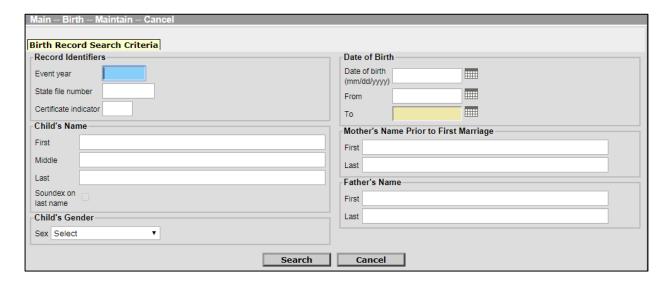
Note: Depending on why a record was rejected, you may not have to make any changes to the record. You may only need to re-print a VAoP of AoS, complete the form with all required information, and return it to the State within **two days**.

The time frame is a legal requirement and is not extended based on records needing to be refiled. Your compliance with this time frame is both **mandatory** and **greatly appreciated**.

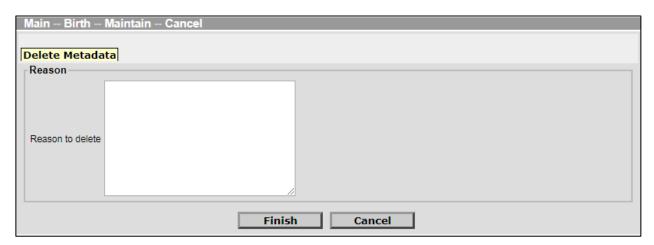
Cancelling an Unregistered Record

Records may need to be removed from the database before they are registered. This might be due to a duplicate entry of the same record. This can be done by cancelling the record.

From the Main menu, click Birth \rightarrow Maintain \rightarrow Cancel. Enter information to locate the desired record. (Not all fields are required to search.)



Click "Details" to the far right of the name on the selected record.



Enter a brief description as to why you are removing the record from the database in the *Reason to delete* field. Then click the "Finish" to confirm.

Frequently Asked Questions

"We have a new employee in our office. Can I just let them use my account to log into the system?"

No, please have them complete a VRISM Access User Request & Agreement here: https://internet.health.tn.gov/VRISMUserAgreement/UserAgreement/UserAgreement Once they have been registered, an email will be sent to their email address with their login information.

"When I'm logging in, I get a question I never set up. How do I answer the question?"

<u>Do not answer</u> the question if you do not recognize it. Simply close the login window and click Login again on the VRISM Main Page. If this problem persists, ensure that you are entering your login information correctly; it is case sensitive (use shift key, not caps lock). You may also click the reset button when prompted to enter your username. If you have difficulty, please contact the help desk.

"How can I save my work?"

It is important to keep in mind that <u>clicking "Finish" takes you to a screen to save the record.</u> The record should still be in your queue (it may be in another tab on your screen). If it is not in your queue, it is because it was completed/registered with the State. You may search for the record through the search menu option, but you will no longer be able to make changes to the record.

"Can I use VRISM in Google Chrome, Edge or Mozilla?"

The VRISM system works best with Google Chrome which is the preferred choice. It also works well with Edge, Mozilla or Safari.

"How long do I have to file the record with the State?"

TCA §§ 63-3-301 indicates all birth events must be filed within 10 days of the event. Therefore, we are requesting all documentation be emailed as soon as they are completed to; <a href="mailed-the-left-declaration-needs-to-le

"How should the VAoP process be completed if the father is incarcerated?

The mother will have two days to have the father sign the document, have it notarized, and returned to the hospital. This will give the State the appropriate time needed to process the application and file the birth in accordance with the timeframe allotted in TCA §§ 63-3-301.

VRISM Assistance

For questions regarding the <u>registration of birth records</u>, such as VAoPs, legal name requirements, rejected records, and more, contact:

Registration Unit (615) 645-1117

For questions regarding <u>VRISM technical support</u>, such as signing in or resetting security information, contact:

VRISM Help Desk 855.874.7686 · health.vrism@tn.gov

The Help Desk is open from 8:00 am-4:30 pm CST, Monday-Friday, and other times can be arranged with prior notice.

For further information, our online training can be viewed here: https://tnhealthdept.github.io/VRISM-EBRS-Training/

